

SKYLINK[®] USER GUIDE

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SkyLink

User Guide

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ABOUT THIS USER GUIDE

Thank you for purchasing the SkyLink[®] device! This easy-to-read user guide is organized based on the steps needed to log in to and navigate the SkyLink Device Interface for singular device use. To manage a fleet of devices, please see the SkyLink Cloud Services User Guide.

We sincerely hope that SkyLink enhances your ability to monitor and configure your assets anywhere in the world. Please continue to read on or choose a starting point from the list below:

- <u>Connecting to the SkyLink device WiFi</u>
- Changing your SkyLink device name and/or WiFi password
- <u>Managing your device's Firewall Profiles</u>
- <u>Updating SkyLink firmware</u>
- Using your SkyLink device: making calls, connecting to the internet, and more
- <u>Troubleshooting</u>

ABOUT SKYLINK

Introduction to SkyLink

SkyLink by Blue Sky Network is the inaugural Iridium Certus[®] 100 mid-band solution for land mobile, IoT, maritime, and aviation markets. This small-form, multi-stack hardware is designed for any fixed-mount, portable, or mobile application and offers a range of service configurations.

Key features include:

- Remote device management
- Sensor/engine diagnostics
- Network services (VPN, IP, MQTT)
- IP65 Certified

- Health monitoring
- Data analytics/edge computing
- SkyRouter integration
- FCC Part 15 & 25 Certified

Compatibility and System Requirements

To access the SkyLink Device Interface, you will need 1) an internet connection and 2) a recent version of a web browser that supports HTML5.

The SkyLink Device Interface has been tested with the following recommended browsers:

- Google Chrome (Mac/Windows)
- Mozilla Firefox (Mac/Windows)
- Safari (Mac)
- Microsoft Edge (Windows)

GETTING STARTED

Connecting to Device WiFi

A label containing a QR code with a WiFi access point can be found on the back panel of your SkyLink Data Gateway. An extra label can also be found in the device's box. It is recommended that a widescreen device (e.g., laptop, PC, or tablet) be used for the initial configuration.



After properly installing and powering on the device (please see the SkyLink Installation Guide), you can connect to WiFi through one of two ways:

Option 1: Use a mobile device or tablet to scan the QR code. Your phone/tablet will then be automatically connected to the WiFi. **NOTE**: If using a cellular device, it may be helpful to first switch into airplane mode before connecting to the SkyLink WiFi.

Option 2: Use the WiFi SSID and password found on the label.

Connecting to the Network through Ethernet

If using an ethernet cable with your SkyLink device, simply plug it into the appropriate power source (e.g., a wall) and your device will automatically be configured via DHCP.

A Note to Mobile Users

We recommend the following configurations to help optimize mobile device usage with SkyLink.

Note: For quicker network troubleshooting, ensure VPNs are disabled when using SkyLink in any of the default firewall modes (see the <u>Connection Manager</u> screen for more information on firewalls).

APPLE/IOS

Navigate to *Settings > Wi-Fi > SkyLink Wi-Fi network>* click the circular *information icon*. From here, you can make these changes:

Low Data Mode > On

• This saves cellular and WiFi usage and disables some of the background app updates.

Private Wi-Fi Address > Off

• This prevents the iOS device from becoming a "new device" every 24 hours and allows SkyLink to map data usage back to individual devices. You can disable this feature on your own networks when you want to track individual devices.

Limit Address Tracking > Off

• This may help prevent problems using the mail feature.

Settings > Top banner with your account name (i.e., Apple ID) > iCloud > Private Relay

• If needed, this configuration will disable the Private Relay feature.

ANDROID

Navigate to *Settings* > *Connections* > *SkyLink Wi-Fi network* > press the *gear icon*. From here, you can make these changes (you may need to click the "View more" drop-down arrow):

Metered > On

• This saves cellular and WiFi usage and disables some of the background app updates.

Privacy > Device MAC address

• This turns off private MAC addresses, allowing SkyLink to map data usage to devices.

SKYLINK DEVICE INTERFACE

To connect to the SkyLink Device Interface, open a web browser, type the below IP address into the address bar, then press 'Enter' on your keyboard.

SkyLink IP address: <u>192.168.111.1</u>

You will then be directed to the SkyLink Device Interface login screen. If this is your first time logging in, use the default information below to view, configure, and manage your device settings.

The default username and password are both 'admin.'

Click the 'Logout' button located on the top right-hand corner when you are ready to exit.

SkyLink	Blue Sky Network	Login
.atl Status ? Help ∰ Licenses	Login Username: Password: Cancel Login	

Overview

The tabs on the left-hand side of each screen allow you to easily find important device information and make configurations. In order, they are:

• <u>Status</u>

Configuration:

- General Settings
- <u>Connection Manager</u>
- <u>Network</u>
- <u>Firewall</u>
- <u>Remote Management</u>
- <u>Serial to IP</u>
- <u>SNMP</u>
- Voice Extensions
- <u>Accessories</u>
- <u>Plugins</u>

Data & Tools:

- <u>Calls</u>
- <u>Diagnostics</u>
- <u>System Log</u>
- <u>Advanced</u>

Other:

- <u>Help</u>
- <u>Licenses</u>

The following sections describe each screen's information and configuration options.

Status

After logging into the SkyLink Device Interface, you will be directed to the Status screen, where you will find information about the system and satellite, cellular, and internet data usage.

JR.	yLink		B	Blue Sky Network			[→ Logout
, _{ill} Status		System Info	ormation				
☆ ☆ 品 ① ⊕	nfiguration General Settings Connection Manager Network Firewall Remote Management Serial to IP SNMP	Serial Number: 0000-0016 Model: SkyLink 5100 Versions: SYN267 REV F / 2.37-2 Capabilities: Voice & Data Gateway System Time: 2024/4/17 21:54:45 UT	40417-1956	Sat. IMEI: 300058060 Sat. SIM: 898816977 Sat. Temp. 31.0°C Location: 32.77148,- Asset Tag: 54321 tseT	"1000295445 : 117.15341	Cell. IMEI: 86136404017; Cell. SIM: 89883030000 CPU Temp.: 55.0°C WiFi SSID: DragonsInc	
Current Sl Dardware	kyLink / firmware	Satellite		* 11	Cellular		Tall
versions o		Signal: N/A On Net: 0%	Rou	te: Tertiary	Signal: -100 df		Ite: Secondary
	<u>cs</u> screen		USAGE -			– USAGE –	
or the cu	rrent 9770		Bytes Sent	Bytes Received		Bytes Sent	Bytes Received
ertus mo	odem	24 hrs ³	4,994	90	24 hrs 🖲	5,400	84
rmware	version.	7 days ⁰	5,038	120	7 days 🔍	5,584	112
		Month ⁽¹⁾	414,782	523,615	Month ¹⁰	133,659	242,568
		Wired Inter	net	Ø			
		Signal: N/A On Net: 100%	Route: Prim	nary, Active	that has cro calculated l	ossed the int by adding sa	tellite and cell
			Bytes Sent	Bytes Received	usage total	s and dividir	ig that numbe
		24 hrs ³	4,436,892	7,641,940	bytes by th	e interface's	number of by
		7 days ⁰	7,049,473	19,720,375			

SYSTEM INFORMATION

These three columns contain identifying information about your SkyLink device, such as its serial and model number, current hardware and firmware versions, and capabilities. It also includes satellite and cellular IMEI/SIM card numbers and current temperatures.

SATELLITE, CELLULAR, & WIRED INTERNET

Find signal strength and data usage information for the Iridium satellite system, cellular modem, and internet here. Each section has a table with your device's data usage across a 24 hour, 7 day, and first-of-the-month period.

General Settings

This screen allows you to make configurations such as renaming your SkyLink device, changing the Wi-Fi password, and turning your satellite, cellular, and WiFi capabilities on and off. Click 'Reboot' at the bottom of the screen to restart your device, if needed.

***Remember to click the 'Save' button in the bottom right-hand corner to apply any changes. ***

SkyLink		В	ue Sky Network		[→ Logout
II Status ★a Configuration ★ General Settings ★ Connection Manager ♣ Network ♥ Firewall	SkyLink Asset	ag: 54321 tseT		Max Daily Usage	e: bytes Change Password
 Prevail Remote Management Serial to IP SNMP Voice Extensions Accessories 	Satellite Satellite Enabl	ed: 🚺 Data En	abled:		
🐣 Plugins	WiFi			Cellular	
💥 Data & Tools	SSID:	TestSSID		APN:	em
 Calls Diagnostics 	Mode:	5 GHz	~	Username:	Optional
➡ System Log	Country:	USA	~	Password:	Optional
💿 Advanced	Channel:	Auto	~	IMEI:	861364040178400
? Help	Security:	WPA2-PSK		SIM:	89883030000052347330
💁 Licenses	Password:		3	Network:	T-Mobile
		Scan to Connect			
	Reboot		the device' are using a to share it	R code to co s WiFi (e.g., i an ethernet p with someo ne password	in case you port, need ne, or have

SKYLINK

Edit your device name in the Asset Tag field and set a maximum limit for the SkyLink device's daily data usage in the Max Daily Usage field.

NOTE: Iridium QoS (also called Iridium secondary data flows) are not supported on Certus 100; therefore, Blue Sky Network cannot offer per-stream priorities or VLANs over the Iridium link.

SkyLink		Blue Sky Network		C→ Logout
III Status Image: Configuration Image: Configuration Image: Configuration Image: Configuration	SkyLink Asset Tag:	3421 tseT	Max Daily Usage:	bytes
✿ Connection Manager 器 Network ❶ Firewall		Type in the curren then the new pass Press 'Change Pas	word twice.	Change Password

SATELLITE

The toggle slider on the left allows you to turn satellite capabilities on and off. Once your satellite and cellular SIM cards are activated, you can freely switch back and forth between the two. The right-hand slider will enable or disable data transferring.

	Satellite
SNMP	Satellite Enabled: Data Enabled:
Voice Extensions	

NOTE: Satellite internet connection supports messaging apps, IoT data transfer, and mobileoptimized web surfing (visit Iridium.com/mobile for a list of mobile-optimized sites). It is not intended for general web browsing or high bandwidth applications.

WIFI & CELLULAR

Once you are connected to the SkyLink device's WiFi, and cellular capabilities are enabled, you can use your personal device to browse any website and use all of your applications.

The default mode (out-of-box) is 'all internet OFF'—users must explicitly enable internet access. You also have the option to keep the built-in WiFi disabled and connect your own WiFi to an existing ethernet port (e.g., in a building or ship-wide).

					oggle sliders to sable function		
 Accessories Plugins 	WiFi			Cellular		(
🗙 Data & Tools	SSID:	TestSSID		APN:	em		
 Calls Diagnostics 	Mode:	5 GHz	~	Username:	Optional		
System Log	Country:	USA	~	Password:	Optional		
Advanced	Channel:	Auto	~	IMEI:	861364040178400		
? Help	Security:	WPA2-PSK		SIM:	898830300005234733	0	
<u> </u>	Password:		8	Network:	T-Mobile		
		Scan to Connect					
	Reboot					Cancel	Save
		NOTE : You do no cellular SIM cards use the toggle slid using ethernet, yo	s to disable f ders. Additic	unctionality	y; simply if you are		

The WiFi section allows you to edit the SSID, Mode, Channel, and randomly generated Password fields. It also contains a scannable QR code for automatic connectivity. When set to 2.4GHz, the Mode field will default to the radio channel with the strongest WiFi signal, and you can select among 11 channels. Changing it to 5GHz will provide you with a new set of channels to choose from.

In the Cellular section, you can fill in the optional Username and Password fields. **NOTE**: Some carriers require these fields to be completed. Please contact your carrier if you have questions.

Connection Manager

In the top section, the drop-down menu allows you to prioritize data routing (Satellite Only, Cellular Only, Cellular then Satellite). Changes are applied immediately.

Under the Firewall Profile section, enable or disable applications from connecting to the internet by choosing from a list of predefined rules. View the current profile, including its description and affiliated apps, here. Use the drop-down menu to choose between profile options and click 'Save.'

NOTE: When using the Firewall Profile, complete functionality may not be available on all apps (e.g., WhatsApp messaging will be unblocked, but not WhatsApp voice calling). These restrictions can be unblocked by creating a custom rule on the <u>Firewall</u> screen. You can also try making configurations in the app itself or reach out to your corporate MDM platform.

SkyLink	Blue Sky Network	〔→ Logout
III Status ◆a Configuration ☆ General Settings ◆ Connection Manager 器 Network ① Firewall	Internet Data Routing Select how to prioritize data routing over the satellite and cellular connections. Data Routing: None	~
 Remote Management Serial to IP SNMP Voice Extensions Accessories 	Firewall Profile SkyLink by default blocks most outside (Internet) network traffic, and needs to be told what traffic it should allow. Firewall Profile of predefined rules that allow common network traffic. These profiles are an easy way to setup your SkyLink. Select a profile to be about what traffic it allows. The profile won't be applied until you click Save. Profile: 0. Blocked	
 Plugins Data & Tools Calls Diagnostics System Log Advanced 	Description Blocks all network traffic to the Internet. Click to see all profiles and their details.	el Save
? Help ক্রু Licenses		

Network

This screen provides options to configure your network settings. Use the LAN section to change the gateway or internal IP address on your network and set primary and secondary DNS addresses.

The DHCP section allows you to choose your lease validity (from 5 minutes to 1 year) and configure a range of IP addresses that you would like to use. The toggle slider enables and disables DHCP.

Click 'Connected Devices' in the bottom section to define a static DHCP lease for an existing device, or press 'Add' to manually define a new one. A MAC address, IPv4 address, and hostname are required. Once created, click the blue pencil icon to edit.

SkyLir	nk		E	Blue Sky Network			C→ Logout
☆ Connect ☆ Networ ♥ Firewal ⊕ Remote ⇄ Serial to	I Settings ction Manager rk II e Management	LAN IP Address: Network Mask: Primary DNS: DHCP	192.168.111.1 255.255.255.0 8.8.8.8		Secondary DNS:	1.1.1.1	
 SNMP Voice E Access Plugins 		DHCP Range Sta		1.50 ~	DHCP Range End:	192.168.111.20	0
 ✗ Data & To ✔ Calls ✗ Diagnos Ξ System 	stics						Cancel Save
🏩 Advanc		Static DHCP I	Leases			묾	Connected Devices
? Help		MAC Address	IPv4 Add		tname Tag	Comment	Actions
<u>බ</u> ේ Licenses		B8:90:47:8C:57:A4	192.168.	111.93 bsnt	estiphone11		2
							+ Add
Connecte	d Devices					×	
Vendor	Host Name	MAC Address	IP Address	Expiration Time	Last Seen		
		C2:D5:5A:C5:42:47	192.168.110.1		2024/4/17 20:29:50 U	лс 💣	
		C2:D5:5A:C5:42:47	192.168.110.2		2024/4/17 20:29:51 U	лс 💣	
		C2:D5:5A:C5:42:47	192.168.111.1		2024/4/17 20:29:50 U	лтс 💣	
Apple, Inc.		F0:18:98:F0:22:48	192.168.111.81	2024/7/16 20:15:53 0	JTC 2024/4/17 20:52:44 U	лтс 💣	
Apple, Inc.	bsntestiphone11	B8:90:47:8C:57:A4	192.168.111.93	2024/6/7 10:00:54 U	TC 2024/4/17 20:52:44 L	лтс 🔒	

Firewall

The SkyLink Device Interface enables you to set incoming and outgoing network traffic from specified applications/hosts. The two tabs on this screen allow you to make these configurations.

WARNING: Failure to set up proper firewall rules could result in heavy data usage. We recommend contacting Blue Sky Network support for assistance with custom rule creation.

NOTE: Use the SkyLink Cloud Services portal to apply custom rules to a fleet of SkyLink devices.

WHITELIST

A list of approved host names and IP addresses can be found here. Press 'Add Host Name' or 'Add IP Addresses' to allow incoming and outgoing traffic from other applications/hosts. All other traffic is blocked. Click the red trashcan next to each field to remove the data.

SkyLink	Blue Sky Network	[→ Logout
III Status III Status IIII General Settings IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	Firewall Whitelist Port Forwarding Whitelist Port Forwarding Whitelist Allow traffic for other applications/hosts by adding the IP address or host name below. All traffic (incoming and outgoing) from host will be allowed. Image: The whitelist currently only works with Firewall Profile 7 (Whitelist). In order for these settings to work, you need to select profile 7 in the Connection Manager.	
 ✓ Voice Extensions Accessories Accessories Plugins <i>Data & Tools</i> Calls ✓ Diagnostics Ξ System Log Advanced ? Help Licenses 	Host Names IP Addresses portal.dev-skylink.net Image: Constraint of the second sec	ess
	Cancel NOTE : You must select Firewall Profile number 7 on the <u>Connection Manager</u> screen to apply these settings.	Save

PORT FORWARDING

On this tab, click the 'Add' button to create rules for forwarding incoming connections to devices on the local network. Once a rule is created, select the pencil icon to edit or the red trashcan to delete.

III Status ◆ Configuration ◆ General Settings ◆ Connection Manager 금 Network ● Firewall ● Remote Management	Port Forw							
器 Network Firewall		arding						
➡ Serial to IP	to malicious actors of custom rules.	onnections to	devices on the local		-			
 SNMP Voice Extensions Accessories Plugins 	Action Forward	Source Internet	Destination 192.168.111.50	Source Port 8080	Dest. Port 8080	Protocol(s) tcp	Comment Test	Actions Image: Action s Image: Actin s Image: A
 ★ Data & Tools ✔ Calls ★ Diagnostics ➡ System Log 	New Rule						×	
Advanced Help Licenses	So	Action: Source: P Address: purce Port: nation Port:	Forward Internet WWW.XXX.YYY.2	777				
		Protocol: Comment:	(Optional)				×	

Remote Management

This screen provides configuration options for IoT management via the SkyLink Cloud Services portal, including enabling and disabling position reports, remote device management, and status reports. Use the drop-down menus to set reporting, syncing, and check-in frequencies.

SkyLink	Blue Sky Netwo	rk		[→ Logout
Image: status ◆G Configuration ◆G General Settings ◆Connection Manager ♣ Network ♥ Firewall ♣ Remote Management ₹ Serial to IP ■ SNMP ● Voice Extensions	Remote ManagementPosition Reports Enabled:Remote Management Enabled:Status Reports Enabled:Call History Enabled:Usage Upload Enabled:	Remote Management Interval: Status Report Interval: Call History Upload Interval: Usage Upload Interval:	24 hours ~ 24 hours ~ 24 hours ~ 1 hour ~	Send Run Send Upload Sync
 Accessories Plugins Data & Tools Calls Diagnostics System Log Advanced Help Licenses 	These fields are set to 24 hours by default and can be adjusted to different intervals ranging from 1 minute to 7 days, depending on the menu. Some allow for custom frequencies as well.		Cand	cel Save

Below is a description of each interval category and their meaning:

- *Position Report* How often the device sends a position report to the portal and SkyRouter.
- *Remote Management* How often the device checks with the portal to see if it needs to complete any tasks, such as a firmware update, factory reset, or reboot.
- *Status Report* How often the device sends operational information, such as health and data usage, to the portal.
- *Call History Upload* How often the device sends the unit's call log information to the portal.
- *Configuration Sync* How often the device checks if the portal has requested a configuration change.

Serial to IP

The SkyLink device supports modem dialing to IP addresses. Enable or disable the serial port on this screen. Click 'Save' to apply the changes.

SkyLink		Blue Sky Network	[→ Logout
ul Status	Secial Port	Baud Rate: 115,200 Use this menu to ch from the following 1200 2400 38 4800 57 9600 11	Logout

SNMP

On the Simple Network Management Protocol (SNMP) screen, click the toggle slider to view the community strings; these fields are disabled by default for security purposes. Note that these fields are currently unable to be edited.

SkyLink	е	Blue Sky Network	[→ Logout
.ııl Status ◆a Configuration ◆a General Settings ◆a Connection Manager ♣ Network ♥ Firewall ● Remote Management	Read Only Community: snmp_ro Read/Write Community: snmp_rw Download MIBs snmp_rw		
 ➡ Serial to IP ➡ SNMP ➡ Voice Extensions ➡ Accessories ♣ Plugins ➡ Data & Tools ➡ Calls ➤ Diagnostics 			Cancel Save
 System Log Advanced ? Help ④ Licenses 			

Voice Extensions

Find mobile and landline phone information and configuration settings here. The username and password are the respective extension number; these can be changed on this screen.

The Inbound Line(s) column shows the order in which line numbers ring when a call comes in. By default, the first extension (shown below as 510) allows calls to both Line 1 and Line 2, the next 10 extensions allow calls to Line 1 only, and the following 10 to Line 2 only. The Outbound Line column is set to Any Available by default.

SkyLink			Blue	Sky Network	7			[→ Logo	
الالم. 	SIP Ext	ensions							
 Configuration General Settings 	Extension	Description	Inbou	nd Line(s)	Outbound Line	Username	Password	Actions	
Connection Manager	510		Line 1	Line 2	Any Available	510	510	Ľ	
器 Network ① Firewall	511		Line 1	Line 2	Any Available	511	511	Ľ	
⊕ Remote Management⇄ Serial to IP	512		Line 1	Line 2	Any Available	512	512	Ľ	
SNMP	513		Line 1	Line 2	Any Available	513	513	Ľ	
Accessories	514		Line 1	Line 2	Any Available	514	514	C	
 ♣ Plugins → Data & Tools 	515		Line 1	Line 2	Any Available	515	515	Ľ	
	516		Line 1	Line 2	Any Available	516	516	C	
 Diagnostics System Log 	517		Line 1	Line 2	Any Available	517	517	C	
Advanced	518		Line 1	Line 2	Any Available	518	518	Ľ	
? Help 죠 Licenses	519		Line 1	Line 2	Any Available	519	519	C	
	E00					500	500	-	
	POTS E	Extensions	5						
	Region: U	ISA / Canada			~				
	Line	Extension	Туре	Description	Inbound Lin	e(s)	Outbound Line		
e this field's	1	500	N/A	POTS #1	Line 1	Line 2	Line 1	C	
p-down menu select region- cific dial tones, ging tones, etc.	2	501	N/A	POTS #2	Line 1	Line 2	Line 2	Ľ	;

EDITING A SIP OR POTS EXTENSION

Click the *icon* next to the SIP or POTS extension that you would like to edit. In the pop-up window, complete the fields and add a description if desired, then press 'Save.'

Edit SIP Extens	ion	<	Edit POTS Exte	nsion	×
Extension: Inbound Line(s):	510 Sine 1 Line 2		Extension: Adapter Type:	500 N/A	
Outbound Line: Username:	Any Available ~ 510		Inbound Line(s):	Line 1 Line 2	The SkyLink device will
Password:	510		Outbound Line:	Line 1	detect if an FXS
Description:			Description:	POTS #1	or FXO adapter is being used.
	Cancel			Cancel	Save

Under the Inbound Line(s) field, tick each box to allow calls to both Line 1 and Line 2. Deselect both lines to block calls from ringing to an extension. **NOTE**: If you are not receiving calls to your extension, ensure one or both lines are selected here.

Use the drop-down menu in the Outbound Line field to choose whether Line 1, Line 2, or Any Available line can be used when making a phone call from this extension. A scenario for only selecting one line would be a ship captain who has Line 1 reserved, and the crew uses Line 2.

NOTE: Selecting only Line 1 or Line 2 in the Inbound Line(s) field along with the Any Available option in the Outbound Line field may cause issues when returning calls. For example, if only Inbound Line 1 is selected and you dial on Any Available Outbound Line, you may dial out on Line 2; this would leave someone unable to return your call.

Accessories

This screen allows you to optimize settings for your SkyLink Battery Pack and SOS button. Please note that these are optional accessories; changes made on this screen will only be implemented if the corresponding accessory is attached to the SkyLink device.

Under the Battery Pack section, use the toggle slider to enable an automatic shutdown timer. The buttons to the right allow you to determine precisely when the battery will turn off.

When enabled, the slider in the Emergency Switch/Button section sends an SOS event with GPS location to SkyRouter. Click the drop-down menu to configure how often these reports get sent.

SkyLink	Blue Sky Network	[→ Logout
내 Status 호: Configuration 호: General Settings 호: Connection Manager 뮭: Network	Accessories Some optional accessories for SkyLink have configuration settings. This is where you can manage those settings. Remember, accessories are optional, so unless you have one attached any changes to these settings won't have any effect.	, these
 Firewall Remote Management Serial to IP SNMP Voice Extensions 	Battery Pack Shutdown Timer Enabled:	Seconds 0
Accessories Accessories Plugins Data & Tools Calls	Emergency Switch/Button Emergency Reporting Enabled: Emergency Report Interval: 1 minute	~
	Choose from 15 seconds up to 10 minutes or select the custom option to set a desired time. The timer is set to 30 seconds by default.	ancel Save

Plugins

Enable or disable all third-party plugins on this screen. A gear icon will be present next to the plugin if additional settings need to be configured.

SkyLink	Blue Sky Network	
III Status Configuration General Settings Connection Manager Reverse Network	Plugins The following third-party plugins are available. Use the toggle to enable/disable each plugin. If a plugin has additional settings, a gear ic will be visible. Click this icon to edit settings for that plugin. A Some plugins may result in high data usage.	on
 ♥ Firewall ♥ Remote Management ⇄ Serial to IP ■ SNMP ♥ Voice Extensions ♦ Accessories 	Name Enable Videosoft I	ed
 Plugins Data & Tools Calls Diagnostics System Log Advanced 		
? Help 쇼 Licenses		

Calls

A list of incoming and outgoing calls by extension number (shown below as Source) can be found here. It also includes the day and time that the call was placed, its total vs. expected billable duration, and whether or not it was answered. **NOTE**: Internal calls will not generate an Iridium bill.

Each call is assigned a unique ID number that can be provided to the Blue Sky Network support team for troubleshooting purposes in the event that there is a call issue.

SkyLink			Blue Sl	ky Netw	ork			[→ Logout
,ıl Status	all Log							
Configuration	Date	Source	Destination	Line	Total Duration	Billable Duration	Disposition	Call ID
🔅 Connection Manager	4/13/23 2:14 PM	510	777		00:00:04	00:00:04	ANSWERED	1681420454.4
器 Network ① Firewall	4/13/23 2:13 PM	510	777		00:00:06	00:00:06	ANSWERED	1681420434.0
 Remote Management 								
 SNMP Voice Extensions 								
Accessories								
🔒 Plugins								
Calls								
X Diagnostics								
Advanced								
P Help								

Diagnostics

Here you will find information to help you diagnose and resolve satellite and cellular issues.

SYSTEM INFORMATION

This first section provides diagnostics that you may be asked for in the event that you report a technical issue to the Blue Sky Network support team. Data points may be shown for POE only, EXT (external 12V power) only, or both.

Data points about the supercapacitor (shown below as Super Cap.) can be found here. A check mark under Power Good means good power is detected to charge the Super Cap. A red 'x' under Fault indicates a power fault in the unit.

SkyLink			Blue Ski	y Network	7					[→ Logout
,ıll Status	System I	nformat	ion							
🎭 Configuration	Serial Number	Model	Ha	rdware	Fin	mware	Capab	ilities	System Time	
🔅 General Settings	0000-0016	SkyLink 5100	SYN2	67 REV F	2.25-23	0116-2253	land,	/oice	2023/4/13 21:17:0	1 UTC
🔅 Connection Manager							,			
器 Network	Voltages								Super Car).
🕩 Firewall		3.3V	4.1V	5V	12V	EXT.	POE	POE+	Power Good	Fault
🌐 Remote Management	Current Reading	3.36	4.053	4.972	12.155	20.443	0.022		~	
Z Serial to IP	Current Reading	3.30	4.000	4.972	12.100	20.443	0.022		•	
SNMP										

SATELLITE & CELLULAR INFORMATION

Serial Nun	nber Firm	ware Version	API Version	Enabled	Data Enabled	IMEI
y000dp	0	1.3.1	1.2.0	~	~	300058060001420
SIM						
Present	Connected		ICCID			
~	~	898816	6977100029544	5		
Provisioning						
Valid	Fully Compa	tible M	Messaging	Data Voi	ce	
\checkmark	~		~	~ ×		
	r Inform	ation				
	r Inform	ation				
Cellula Nodem Enable		nation Manufacturer		Model		IMEI
/lodem				Model EM06-A	86'	IMEI 1364040178400
Aodem Enable		Manufacturer			86'	
Aodem Enable ✓		Manufacturer			86'	
Nodem Enable V		Manufacturer Quectel				
Aodem Enable SIM SIM Present	d SIM ICCID	Manufacturer Quectel	IMSI I	EM06-A	PN	
Aodem Enable SIM SIM Present	d SIM ICCID	Manufacturer Quectel APN	IMSI I	EM06-A	PN	
Aodem Enable SIM SIM Present & 898	d SIM ICCID	Manufacturer Quectel APN 47330 em 2950	IMSI I	EM06-A MCC MNC S 295 05 EN	PN Inify	

Use the check marks in these sections to verify that your satellite and cellular capabilities are enabled. Data related to the satellite and cellular modems, SIM cards, satellite provisioning, and cellular signal are available here as well.

NETWORK TROUBLESHOOTING

Here you can use the Operation drop-down menu to perform pings and trace routing. Press the 'Execute' button to apply the configurations. Results will be displayed in the section below.

Operation Ping	~	Network Interface Cellular	~	Number of Pings 5	Network Address	Execu
Results:						
Results:						

System Log

The information displayed on the System Log screen can be used by the Blue Sky Network support team for diagnostic purposes. Use the toggle slider to enable or disable automatic updates.

SkyLink	Blue Sky Network	〔→ Logout
Status	System Log 📭 Auto	Update 🚺
Configuration		
🔅 General Settings	4184]: 705 127.0.0.1/40411 query[AAAA] go.videosoft.live from 127.0.0.1	
Connection Manager	Apr 17 20:37:23 tpb daemon.info dnsmasq[4184]: 705 127.0.0.1/40411 config go.videosoft.live is NODATA-IPv6	
	Apr 17 20:37:23 tpb user.info [7998]: CCS: Local bind address accepted	
器 Network	Apr 17 20:37:23 tpb user.info [7998]: CCS: Connect to CCS (4) (3.9.103.202:7978) Apr 17 20:37:23 tpb user.err [7998]: CCS: Error connecting to server (Network unreachable)	
Firewall	Apr 17 20:37:24 tpb daemon.info dnsmasq[4184]: 706 127.0.0.1/32793 query[A] go.videosoft.live from 127.0.0.1	
Remote Management	Apr 17 20:37:24 tpb daemon.info dnsmasg[4184]: 706 127.0.0.1/32793 cached go.videosoft.live is 3.9.103.202	
	Apr 17 20:37:24 tpb daemon.info dnsmasq[4184]: 707 127.0.0.1/32793 query[AAAA] go.videosoft.live from 127.0.0.	L
Z Serial to IP	Apr 17 20:37:24 tpb daemon.info dnsmasq[4184]: 707 127.0.0.1/32793 config go.videosoft.live is NODATA-IPv6	
SNMP	Apr 17 20:37:24 tpb user.info [7998]: CCS: Local bind address accepted	
Voice Extensions	Apr 17 20:37:24 tpb user.info [7998]: CCS: Connect to CCS (4) (3.9.103.202:7978) Apr 17 20:37:24 tpb user.err [7998]: CCS: Error connecting to server (Network unreachable)	
	Apr 17 20:37:25 tpb daemon.info dnsmasq[4184]: 708 127.0.0.1/56040 query[A] go.videosoft.live from 127.0.0.1	
Accessories	Apr 17 20:37:25 tpb daemon.info dnsmasg[4184]: 708 127.0.0.1/56040 cached go.videosoft.live is 3.9.103.202	
🙈 Plugins	Apr 17 20:37:25 tpb daemon.info dnsmasq[4184]: 709 127.0.0.1/56040 query[AAAA] go.videosoft.live from 127.0.0.	L
	Apr 17 20:37:25 tpb daemon.info dnsmasq[4184]: 709 127.0.0.1/56040 config go.videosoft.live is NODATA-IPv6	
Data & Tools	Apr 17 20:37:25 tpb user.info [7998]: CCS: Local bind address accepted	
🧈 Calls	Apr 17 20:37:25 tpb user.info [7998]: CCS: Connect to CCS (4) (3.9.103.202:7978)	
X Diagnostics	Apr 17 20:37:25 tpb user.err [7998]: CCS: Error connecting to server (Network unreachable) Apr 17 20:37:26 tpb daemon.info dnsmasq[4184]: 710 127.0.0.1/46687 query[A] go.videosoft.live from 127.0.0.1	
	Apr 17 20:37:26 tpb daemon.info dnsmasq[4184]: 710 127.0.0.1/46687 cached go.videosoft.live from 127.0.0.1 Apr 17 20:37:26 tpb daemon.info dnsmasq[4184]: 710 127.0.0.1/46687 cached go.videosoft.live is 3.9.103.202	
	Apr 17 20:37:26 tpb daemon.info dnsmasg[4184]: 711 127.0.0.1/46687 query[AAAA] go.videosoft.live from 127.0.0.	L
Advanced	Apr 17 20:37:26 tpb daemon.info dnsmasq[4184]: 711 127.0.0.1/46687 config go.videosoft.live is NODATA-IPv6	
	Apr 17 20:37:26 tpb user.info [7998]: CCS: Local bind address accepted	
Help	Apr 17 20:37:26 tpb user.info [7998]: CCS: Connect to CCS (4) (3.9.103.202:7978)	
Licenses	Apr 17 20:37:26 tpb user.err [7998]: CCS: Error connecting to server (Network unreachable)	
Licenses	Apr 17 20:37:27 tpb user.info [7998]: CAM1: Connected to ONVIF Bridge Apr 17 20:37:27 tpb user.err [7998]: CAM1: Unable to connect to ONVIF camera at 192.168.1.101 80	
	Apr 17 20:37:27 tpb dser.err [7998]: CAMI: Unable to connect to UNVIF Camera at 192.108.1.101 80 Apr 17 20:37:27 tpb daemon.info dnsmasq[4184]: 712 127.0.0.1/33697 query[A] go.videosoft.live from 127.0.0.1	
	Apr 17 20:37:27 tpb daemon.info dnsmasq[4184]: 712 127.0.0.1/33697 daemy[4] g0.videosoft.live from 127.0.0.1 Apr 17 20:37:27 tpb daemon.info dnsmasq[4184]: 712 127.0.0.1/33697 cached go.videosoft.live is 3.9.103.202	
	Apr 17 20:37:27 tpb daemon.info dnsmasg[4184]: 713 127.0.0.1/33697 query[AAAA] go.videosoft.live from 127.0.0.	L
	Apr 17 20:37:27 tpb daemon.info dnsmasq[4184]: 713 127.0.0.1/33697 config go.videosoft.live is NODATA-IPv6	
	Apr 17 20:37:27 tpb user.info [7998]: CCS: Local bind address accepted	
	Apr 17 20:37:27 tpb user.info [7998]: CCS: Connect to CCS (4) (3.9.103.202:7978)	
	Apr 17 20:37:27 tpb user.err [7998]: CCS: Error connecting to server (Network unreachable)	
	Apr 17 20:37:28 tpb daemon.info dnsmasq[4184]: 714 127.0.0.1/47199 query[A] go.videosoft.live from 127.0.0.1 Apr 17 20:37:28 tpb daemon.info dnsmasq[4184]: 714 127.0.0.1/47199 cached go.videosoft.live is 3.9.103.202	
	Apr 17 20:37:28 tpb daemon.info dnsmasq[4184]: 715 127.0.0.1/47199 query[AAAA] go.videosoft.live from 127.0.0.	
	Apr 17 20:37:28 tpb daemon.info dnsmasq[4184]: 715 127.0.0.1/47199 config go.videosoft.live is NODATA-IPv6	
	Apr 17 20:37:28 tpb user.info [7998]: CCS: Local bind address accepted	
	Apr 17 20:37:28 tpb user.info [7998]: CCS: Connect to CCS (4) (3.9.103.202:7978)	
	Apr 17 20:37:28 tpb user.err [7998]: CCS: Error connecting to server (Network unreachable)	
	Apr 17 20:37:29 tpb daemon.info dnsmasq[4184]: 716 127.0.0.1/60452 query[A] go.videosoft.live from 127.0.0.1	
	Apr 17 20:37:29 tpb daemon.info dnsmasq[4184]: 716 127.0.0.1/60452 cached go.videosoft.live is 3.9.103.202	
	Apr 17 20:37:29 tpb daemon.info dnsmasq[4184]: 717 127.0.0.1/60452 query[AAAA] go.videosoft.live from 127.0.0. Apr 17 20:37:29 tpb daemon.info dnsmasq[4184]: 717 127.0.0.1/60452 config go.videosoft.live is NODATA-IPv6	L
	Apr 17 20:37:29 tpb daemon.into dnsmasq[4184]: 717 127.0.0.1/00452 contig go.videosott.iive is NoDATA-IPV0 Apr 17 20:37:29 tpb user.info [7998]: CCS: Local bind address accepted	-

Advanced

Use this screen to backup or restore a system configuration, or when the system is ready to be updated. SkyLink firmware includes the 9770 Certus modem firmware; appropriate versions will be upgraded or downgraded as needed. **NOTE**: Blue Sky Network will not downgrade the Certus 9770 modem firmware unless specifically required by Iridium.

NOTE: The <u>Status</u> screen displays the SkyLink's current firmware version and the <u>Diagnostics</u> screen shows the current 9770 Certus modem firmware version.

SkyLink	Blue Sky Network	[→ Logout
Image: status ♥₀ Configuration ✿ General Settings ✿ Connection Manager 용 Network	Backup/Restore Configuration Choose File No file chosen	Download Configuration Upload Configuration File
 Firewall Remote Management Serial to IP SNMP Voice Extensions Accessories Plugins 	System Update Check for Updates Manual Upload Select Update File:	
 Data & Tools Calls Diagnostics System Log Advanced 	Choose File No file chosen	Upload Firmware
? Help Q Licenses	Click here if you would like to reset all settings to factory defaults. Type "reset" in the pop-up box. Your device will then reboot.	Factory Reset? × Warning! All changes will be lost! Factory Reset will reset all parameters back to factory defaults. Enter the word reset below to continue. Cancel Reset

BACKUP/RESTORE CONFIGURATION

To back up a configuration, press 'Download Configuration' and wait for the device to reboot. To restore, click 'Choose File,' then select the appropriate .tpz file from your computer/personal device. Click 'Save,' then 'Upload Configuration File.' Your SkyLink device will reboot.

	Download "skylink_config.json"?	C. Logout
	File Name: skylink_config.json File Size: Unknown Host: http	
Backup/Restore Configur	Always Save Files to Default Download Location	
	Save As Open Cancel	Download Configuration
Choose File No file chosen		Upload Configuration File

SYSTEM UPDATE

NOTE: We recommend updating firmware using an ethernet cable.

NOTE: If updating a fleet of devices, save time by using the SkyLink Cloud Services portal.

When the system is ready to be updated, you'll see the new version listed under the Check for Updates section. There are two ways to perform an update. First, you can simply click 'Download & Install.' A download progress bar will show you the percentage to completion.

 Remote Management Serial to IP SNMP Voice Extensions Accessories 	System Update Check for Updates Current Version 2.25	Suggested Version 2.27	Download & Install
 Data & Tools Calls Diagnostics System Log Advanced 	Manual Upload Select Update File: Choose File No file chosen		Upload Firmware
	depending on current co	ding. This could take several minutes	cel

Alternatively, click the 'Choose File' button under the Manual Upload section. Locate and select the appropriate .tpz file, then press 'Upload Firmware' to start the firmware upgrade process.

🜒 Firewall							
🌐 Remote Management	System	Update					
₽ Serial to IP		-					
🗄 SNMP	Check for						
🗩 Voice Extensions	Curr	ent Version	Suggested Version				
👍 Accessories		2.25	2.27			Download & Instal	
🗶 Data & Tools 🧈 Calls	— Manual U	pload					_
🔀 Diagnostics	Select Update	File:					
≡ System Log	Choose File	No file chosen				Upload Firmwar	е
🕸 Advanced							
? Help ক্রু Licenses	Factory Reset]					
	Open						×
	← → ∽ ∱ <mark> </mark> → T	his PC → Desktor → firmware	e		ب< 0	Search firmware	
	Organize 👻 New fol	der				= -	0
	🖈 Quick access	Name 🤾 ^	Date modified	Туре	Size		
	Desktop 🖈	skylink-2.11.tpz	2/2/2022 10:35 AM	TPZ File	101,469 KB		
	🖊 Downloads 🛛 🖈						
	Documents #						
	Music						
	SupportScripts						
	🐺 Videos						
	OneDrive						
	💻 This PC						
	💣 Network						
						1 (* *)	
	File	name: skylink-2.11.tpz				les (*.*)	~
						Open Cance	21

Once the firmware upload is complete, a green success message will appear in the right corner.

C> Logout
 Upload Successful! Firmware update successfully uploaded. SkyLink will now reboot.
Upload Configuration File
Upload Firmware

You will then be prompted to wait while the SkyLink device reboots. This may take several minutes.

As it updates, the power LED indicator located on the top panel of the device will blink blue. A red blink indicates an Iridium firmware upgrade or downgrade. <u>***The SkyLink device should not be</u> <u>powered off while the power LED indicator is blinking blue or red.***</u>

System l Belect Configur			6	
Choose File	No file chosen	Please wait while the SkyLink reboots	C	Upload Firmware

Once the web browser refreshes and the power LED indicator shows a steady blue light, the update has finished, and your device is ready to use.

Help

This screen contains multiple resources, including the SkyLink User Guide and contact information for the Blue Sky Network support team, to help you troubleshoot hardware and firmware issues. A full list of FAQs can also be found at the end of this user guide.

SkyLink	Blue Sky Network	[↔ Logout
III Status	About SkyLink	Resources
 ♣ Configuration ✿ General Settings ✿ Connection Manager ♣ Network ♥ Firewall ⊕ Remote Management ⇄ Serial to IP ■ SNMP ♥ Voice Extensions ♣ Accessories ♣ Plugins X Data & Tools ✔ Calls ★ Diagnostics 	About SkyLink Introduction to SkyLink SkyLink by Blue Sky Network is the inaugural Iridium Certus 100 mid-band solution for land mobile, aviation, 10T, and maritime markets. This small-form, multi-stack hardware is designed for any fixed-mount, portable, or mobile application and offers a range of service configurations. Key features include: Remote device management Health monitoring Sensor/engine diagnostics Network services (VPN, IP, MQTT) FCC Part 15 & 25 Certified Installation Is important that the Iridium-approved antennas be mounted with an unobstructed, full view of the sky and away from other radiating antennas that may cause interference. Please see the SkyLink Installation Guide for suggested device/antenna mounting locations and detailed steps on equipment installation.	Les Guide Install Guide SNMP MIBs Contact Support <u>41 858-551-3894</u> <u>support@blueskynetwork.com</u> <u>Help Center</u>
Ξ System Log Image: Advanced ? Help Image: Advanced Image: Advanced	<section-header>Froubleshooting The power LED indicator on the top panel of the unit cycles through multiple colors as it loads: a Green = Initial Power ON Red = Unit in Bootloader Mode Blue Blink = OS is Booting Blue Steady = Device is Ready Red Blink = Iridium Firmware Upgrade Blue Blink = SkyLink Firmware Upgrade Bue Blink = SkyLink Firmware Upgrade The power LED indicator becomes stuck on red, remove the power cable from the power port and wait approximately 60 seconds, until the light fades from green to dark. Once the unit has completely shut down, reapply power. If the device continues to display red, please contact us for technical support. Cable Diagrams Nease see the SkyLink Installation Guide for a comprehensive list of cable diagrams. Exercise of State State</section-header>	*

Licenses

Information regarding third-party software licenses, acknowledgements, and copyright notices can be found on this screen. Use the drop-down arrows to see more details.

SkyLink	Blue Sky Network	[→ Logout
II Status ★a Configuration ★ General Settings ★ Connection Manager ♣ Network ♥ Firewall	License Information SkyLink utilizes third-party software, including open source software. This software is distributed in the hope that it will be use WITHOUT ANY WARRANTY. Additional information regarding licenses, acknowledgements and required copyright notices for the third-party software can be below.	
 Remote Management Serial to IP SNMP Voice Extensions Accessories Plugins 	System Components Application Components UI Components	~ ~ ~
Data & Tools Calls Calls System Log SkyLink GP	PL-2 X Logout	
Initial Status Image: Configuration Image: Connection Manager Image: Connection Manager	<text><text><section-header><text><text><text><text><text></text></text></text></text></text></section-header></text></text>	

SKYLINK CAPABILITIES

Now that you are familiar with the SkyLink Device Interface, you are ready to use your device! The following describes the most common device capabilities.

Making Phone Calls

The SkyLink device supports 2 phone lines and a network connection that accepts SIP, providing users with multiple voice options. Each option offers 2 Iridium inbound and outbound lines. POTS customers also have FXS and FXO options to choose from.

Before making a phone call, ensure the following is completed:

- You have properly installed your activated Iridium SIM card.
- You have connected one of the following Iridium-approved antennas to the SkyLink device:
 - o MARUWA (MHL-1621C)
 - High-Profile Maxtena (M1621HCT-HP)
 - Sensor Systems (S67-1575-414)
 - SCAN (65020-000)

NOTE: Please see the SkyLink Installation Guide for detailed information on installing the SIM card and antennas.

• You have enabled satellite capability by navigating to the Connection Manager screen on the SkyLink Device Interface and pressing the left-hand toggle slider.

You are now able to make inbound/outbound calls via your landline phone or personal device, including third-party apps on computers, smart phones, or tablets. Use the Voice Extensions screen on the SkyLink Device Interface to configure line extensions and the Calls screen to view call details.

OPTIMIZING SIP PHONE APPS

Below are a few setup pointers for SIP phone apps (e.g., GS Wave, Linphone).

iPhone/Android settings:

- Airplane mode
- Smartphone Settings > Wave Lite App > Enable 'Local Network' access
- Smartphone Settings > Wave Lite App > Disable 'Cellular Data'

GS Wave settings:

- 'WiFi only' mode enabled
- Account Name: 510 (510-516 available default)
- SIP Server: 192.168.111.1 (unless SkyLink Device Interface IP has been changed)
- o SIP User ID: 510
- Authentication ID: 510
- o Password: 510

Additional settings for other SIP phone apps (Linphone, etc.):

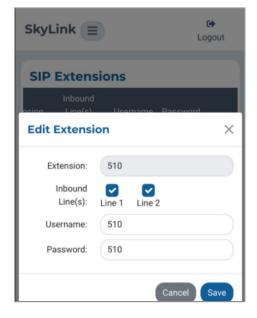
• Codecs (if setting is available): Enable – A-LAW, 722. Disable – U-LAW

NOTE: If using a physical SIP phone (not a SIP phone app), please see your SIP phone manufacturer's documentation for information on configuring the phone with your SkyLink device.

If you are not receiving incoming call notifications on SIP extensions, it may be that the SIP extension you are using is not configured to receive incoming calls from the Iridium line you are calling.

To configure both lines:

- 1) Navigate to the <u>Voice Extensions</u> screen.
- 2) Click the *icon* next to the SIP or POTS extension that you would like to edit.
- 3) Ensure that both boxes in the Inbound Line(s) field are ticked, then click 'Save.'



Connecting to the Internet

To connect to the internet, first ensure that:

- You have properly installed your activated Iridium and cellular SIM cards.
- You have connected the LTE antenna or an Iridium-approved antenna to the SkyLink device (full list included in above section on Making Phone Calls).
- You are connected to the SkyLink device WiFi or are using an ethernet cable.
- Satellite or cellular capabilities have been enabled via the toggle sliders on the Connection Manager screen of the SkyLink Device Interface.

You are now able to use your personal device to browse the internet and use mobile applications.

NOTE: Satellite internet connection supports messaging apps, mobile-optimized web surfing, and IoT data transfers. It is not intended for general web browsing or high bandwidth applications and may cause slow connection speed if used for these purposes. Please visit Iridium.com/mobile for a list of mobile-optimized sites.

Using the Serial Port

The SkyLink device supports AT Command Set emulation via the serial port, enabling legacy sensor connection to the cloud. Default port settings are 230400 8N1 (Baud: 230400; Data bits: 8; Parity: none; Stop bits: 1).

• You can dial an IP address by using one of the following formats:

Format:	Will Dial:
ATD1.2.3.4:777	IP 1.2.3.4 tcp port 777
ATD01000000005068	IP 10.0.0.5 tcp port 68
ATD192168111003#777	IP 192.168.111.3 tcp port 777

• SSL/TLS are also supported (using ! operator), as shown below:

Format:	Will Dial:
ATD!1921681110003#777	IP 192.168.111.3 TLS port 777

NOTE: Separator for 'port' can be ':' or '#'

• Other AT commands implemented include:

A, D, E, H, I, L, M, N, O, P, Q, T, V, X, Z, &C, &D, and &F

And S registers.

Default s registers are:

S0 = 0	S7 = 60
S1 = 0	37 - 00
	S12 = 50
S2 = 43	S25 = 5
S3 = 13	620 - 0
S4 = 10	S30 = 0
	S38 = 0
S5 = 8	

• To run a custom test command: +MARCO - returns "POLO"

INCOMING CONNECTIONS

A TCP listener runs on port 4001. To receive a connection, one device should issue an "ATD..." to establish an outgoing TCP connection and the remote device will need to set up a "port forward" from an external port to the internal 4001.

Upon receiving the external TCP connection, the default will be to auto answer, and the devices will be connected as long as there are no other active connections.

On incoming, please note the following:

- With auto answer on, "CONNECT" is displayed just before the connection is made.
- If auto answer is off, "RING is displayed to alert the serial port of the incoming connection.
- Incoming rings can be answered via ATA.
- If another connection is in progress, the second incoming connection will be rejected.
- If multiple attempts to connect happen simultaneously and auto answer is off, the last connection seen will be answered by ATA.

On disconnect of the remote connection, "NO CARRIER" is displayed to alert the local serial port that the link is lost.

NOTE: If you are interested in SkyLink to SkyLink on-net communication, please contact your Blue Sky Network account manager to learn more about the Virtual Closed User Group (vCUG) feature.

Basic command functionality is available to query signal strength, connection strength, and model number. An unsupported command will return ERROR but can be implemented upon request.

SkyLink AT Command	Expected Response
D	Dial a number
+++	End your session
BREAK	Issue a new command
Н	End a current call
#FACTORYRESET	Perform a factory reset of entire device configuration and reboot device
iO	Model
i1	"0000"
i2	"PASSED"
іЗ	"iridium"
i4	Make
i5	Software_version
i6	Hw_revision
"+CGMI"	"Iridium"
"+CGMM"	Make
"+CGMR"	"Software_version hardware_revision"
"+GMI"	"Iridium"
"+GMM"	Make
"+GMR"	"Software_version hardware_revision"
+GSN	Serial number
+CGSN	Serial number
+CGSN=n	See GSM docs, gives variously IMEI, software version, etc.
+CGDCONT	Ignored
+CSQ	Signal
+CSQF	Roughly same as signal
+IRIRESET	Powers down the Iridium 9770 modem and then back up to its previous state (e.g., if data was enabled, it will restart the data session).

+IRIDATARESET	Stops and starts the data session on the Iridium 9770 modem. Compared to the above command, the process to re-acquire the data session should be faster as the modem does not need to boot, connect to the SIM, and register on the Iridium network. It will, however, flush all network buffers and restart the Iridium data connection.
+CELLRESET	Powers down the cellular modem and then back up. It will return to its previous state once restarted. Note that the cellular modem takes approximately 30 sec. to boot and may need additional time to register on the network. This will also restart the SIM and pick up changes if it has been swapped.

RETRIEVING GPS LOCATION

SkyLink has two onboard GPS modules—one provided by the device's processor and the other provided by the LTE modem. Since both modules are internal, it is important to position SkyLink where it can receive GPS signals. **NOTE**: Disabling the LTE modem will also switch off its GPS module.

The SkyLink device also supports an external USB mag-mount GPS receiver/antenna, which can be purchased separately from Blue Sky Network.

Use the below industry standard AT command to retrieve your GPS location:

SkyLink AT Command	Expected Response
AT+TGPSLOC	GPS position in the following format:
	<utc>,<latitude>,<longitude>,<hdop>,<altitude>,<fix>,<cog>,<spkm>,<spkn> ,<date>,<num_satellites></num_satellites></date></spkn></spkm></cog></fix></altitude></hdop></longitude></latitude></utc>

An error returns:

+CME ERROR: <errcode>

NOTE: Running "GPRMC" or "GPGGA" will return raw GPS output strings.

Explanation of Parameters

- <UTC> Time displayed in UTC
 Format: hhmmss.sss
- <latitude> Latitude

Format: ddmm.mmmm N/S *dd*: 00-89 (degree) *mm.mmmm*: 00.0000-59.9999 (minute) *N/S*: North latitude/South latitude

• <longitude> - Longitude

Format: dddmm.mmmm E/W *ddd*: 000-179 (degree) *mm.mmmm*: 00.0000-59.9999 (minute) *E/W*: East longitude/West longitude

- **<HDOP>** Horizontal precision: 0.5-99.9
- <altitude> The antenna's altitude away from the sea level (unit: m), accurate to one decimal place
- <fix> GNSS positioning mode
 - 2 = 2D positioning
 - 3 = 3D positioning
- <COG> Course Over Ground based on true north
 Format: ddd.dd
- <spkm> Speed over ground in km
 Format: xxxx.x. Unit: km/h. Accurate to one decimal place
- <spkn> Speed over ground in knots
 Format: xxxx.x. Unit: knots. Accurate to one decimal place
- <date> UTC date when fixing position
 Format: ddmmyy
- <num_satellites> Number of satellites, from 00 to 12
- <mode> Integer type. Latitude and longitude display format
 - 0 <latitude>,<longitude> *Format*: ddmm.mmmm N/S,dddmm.mmmm E/W
 - 1 <latitude>,<longitude> *Format*: ddmm.mmmmm N/S,dddmm.mmmmm E/W
 - 2 <latitude>,<longitude> *Format*: (-)dd.ddddd,(-)ddd.ddddd

ACCESSING GPSD SERVICE

The SkyLink device provides gpsd service by default. GPSD is a service daemon that collects data from one or more GPS receivers and provides the data via an IP network to one or multiple client applications in a server-client configuration.

The SkyLink gpsd service can be reached either via serial port, which requires a serial cable, or via SkyLink's default IP address: 192.168.111.1 port 2947 (unless changed).

You can telnet to the gpsd service on port 2947 to verify access. You should see a banner similar to the following example:

{"class":"VERSION", "release":"3.25", "rev":"3.25", "proto_major":3,"proto_minor":15}

One way to use the service is with the ?POLL command:

```
?WATCH={"enable":true}
```

You can then say "?POLL;" to print a repeated sample of gpsd's recorded data:

?POLL;

For further usage, please see any gpsd manual online.

NOTE: The gpsd service may be subject to change at a later date.

Accessing the Network Time Protocol (NTP) Server

SkyLink's built-in Network Time Protocol (NTP) server synchronizes time to your local applications across the system without needing to access an online NTP server periodically, which would normally result in data charges.

SkyLink's NTP server time is constantly synchronized with 2 onboard GPS modules and an (optional) external USB GPS module.

The NTP server can be reached at SkyLink's default IP address: 192.168.111.1 (unless changed). The NTP server can be reached locally regardless of your configured Firewall rules.

To verify access to the NTP service from a Windows computer:

- 1) Open Command Prompt
- 2) Type 'w32tm /stripchart /computer:192.168.111.1'

You should see a print of the current time returned from the NTP server. Below is an example:

The current time is 9/29/2023 9:30:49 AM.

09:30:49, d:+00.0013782s o:+77.4973572s

You can use the following command on a Mac: 'sntp 192.168.111.1'

SKYLINK SPECIFICATIONS & INSTALLATION

Technical Specifications

CONNECTIVITY

Cellular

- LTE-A CAT 12 module with M.2 form factor
- Supports LTE-A carrier aggregation
- Worldwide LTE-A and 3G UMTS / HSPA(+) coverage
- 300 Mbps receive (DL) / 50 Mbps transmit (UL)
- User-accessible SIM

Iridium Certus® 100

- Simultaneous voice and IP data
- 88 Kbps receive (DL) / 22 Kbps transmit (UL)
- Frequency: 1616 MHz 1626.5 MHz
- 2 high-quality voice channels
- User-accessible SIM

Positioning

- Multi-constellation GNSS receiver in cellular module:
 - o GPS
 - o GLONASS
 - o BeiDou
 - Galileo
- 33 tracking channels
- 99 acquisition channels
- 210 PRN channels
- Anti-jamming and multi-tone active interference canceller
- < 2.5 m CEP horizontal position accuracy

WiFi

- 2.4 / 5 GHz
- IEEE 802.11 ac / a / b / g / n
- Certifications with multiple antennas:
 - o FCC (USA)
 - o IC (Canada)
 - ETSI (Europe)
 - Giteki (Japan)
 - RCM (AU/NZ)

MECHANICALS

Size & Weight

- Dimensions: 8.0 x 5.0 x 1.5 in. (12.7 x 20.3 x 3.2 cm)
- Weight: 1.6 lbs. (0.7 kg)

LEDs

- Single multi-purpose, multi-color LED:
 - Green = Initial Power On
 - Red = Unit in Bootloader Mode
 - Blue Blink = OS is Booting
 - Blue Steady = Device is Ready
 - Red Blink = Iridium Firmware Upgrade
 - Blue Blink = SkyLink Firmware Upgrade

Connectors

- 1x cellular SMA female connector
- 1x Iridium SMA female connector
- 2x M12 connectors (1x Ethernet & Power, 1x USB & RS232)

OPERATING PARAMETERS

Electrical

- External power:
 - o 10 34 VDC
 - POE
- Power consumption:
 - o 7W nominal power
 - o 18W peak power

Environmental

- Operating temperature range: -40°C to +70°C
- Storage temperature range: -40°C to +85°C
- Operating humidity range: ≤ 75% RH
- Storage humidity range: ≤ 93% RH

Regulatory Standards & Compliance

- US (FCC)
- IP65 rating

DO-160G

- EU (CE MARK)
- Brazil (ANATEL)

•

Canada (IC)

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Software Specifications

CONFIGURATION

- Local configuration of SkyLink devices using WiFi or Ethernet
- Remote configuration of SkyLink devices, features, and settings
- Bulk device configuration
- DHCP server, client, or static IP address
- WiFi SSID and password
- POTS and SIP voice extensions

Internet

- Cellular internet
- Satellite internet
- Ability to fail-over
- Ability to disable satellite data but not voice communication

Firewall

- Firewall Profiles for quick and easy firewall setup
- Advanced rules that allow customers to add functionality beyond the set profiles

Voice

- Support for up to 2 FXS / FXO USB adapters
- Support for up to 20 SIP clients
- Call logs

REPORTING

- Position and event reporting
- Device data usage
- Network-wide data usage
- Data usage by transmission type
- Data usage by device type
- Device health monitoring
- Network-wide health monitoring
- Device diagnostics
- Customizable report rate

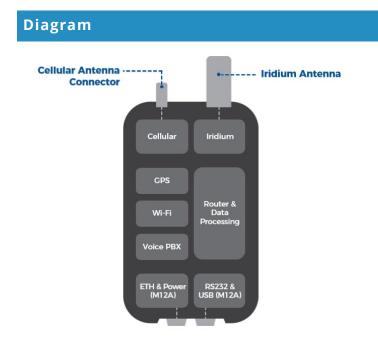
MONITORING

- Device CPU and modem temperatures in real time
- Modem signal strengths in real time
- Modem data usage
- Least-cost routing status
- Voice call logs
- Device location monitoring
- Device health monitoring

DEVICE MANAGEMENT

- View status and customize settings in a web UI
- Firmware upgrade
- Factory reset

Anytime. Anywhere.



Installation and Cable Diagrams

It is important that the Iridium-approved antennas be mounted with an unobstructed, full view of the sky and away from other radiating antennas that may cause interference. Please see the SkyLink Installation Guide for suggested device/antenna mounting locations, detailed steps on equipment installation, and a comprehensive list of cable diagrams.

Troubleshooting

The power LED indicator located on the unit's top panel will cycle through multiple colors as it loads:

- Green = Initial Power On
- Red = Unit in Bootloader Mode
- Blue Blink = OS is Booting
- Blue Steady = Device is Ready
- Red Blink = Iridium Firmware Upgrade
- Blue Blink = SkyLink Firmware Upgrade

If the power LED indicator becomes stuck on red, remove the power cable from the power port and wait approximately 60 seconds, until the light fades from green to dark. Once the unit has completely shut down, reapply power. If the device continues to display red, please contact Blue Sky Network for technical support.

PRODUCT WARRANTY

PLEASE READ -- THIS DOCUMENT CONTAINS IMPORTANT NOTICES, WARRANTY INFORMATION, AND LIMITATIONS ON YOUR RIGHTS.

Upon the signed verification of the attached Quotation (see Equipment Purchase & Service Agreement Terms & Conditions) by the Customer ("**Customer**"), the Quotation and these Terms and Conditions shall constitute a binding contract ("**Contract**") between Customer and Blue Sky Network, LLC, a Delaware limited liability company ("**Blue Sky**") for the purchase of the products and services described in the Quotation.

Product Terms and Conditions

Blue Sky Network, LLC ("Blue Sky") warrants that the Products it manufactured shall be free from defects in materials and workmanship. This warranty (i) shall apply to Customer (as named in the Quotation) only and no other and (ii) shall not apply to any Product which is not stored, handled, installed, or used in strict accordance with Blue Sky's specifications and instruction manuals, or which is altered without Blue Sky's express consent, or which has been subject to misuse, negligence, or accident.

Blue Sky's sole obligation shall be to replace or repair defective Products covered by this warranty provided that Customer returns such defective Product within two (2) years of the date of the Quotation. Customer hereby agrees that the replacement or repair of defective Products shall be Customer's sole remedy in the event of a breach of warranty and shall be in lieu of any other remedy. Except as provided above with respect to Products only, **Blue Sky makes no warranties relating to the Products (see section on Warranty Disclaimer/Limitation of Liability).**

Warranty Disclaimer / Limitation of Liability

EXCEPT AS EXPRESSLY SET FORTH HEREIN WITH RESPECT TO THE BLUE SKY PRODUCTS, NO WARRANTIES APPLY (AND BLUE SKY SPECIFICALLY DISCLAIMS ALL WARRANTIES), WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW (INCLUDING, WITHOUT LIMITATION, THE WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE). IN NO EVENT, WHETHER DUE TO BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE WHATSOEVER, SHALL BLUE SKY BE LIABLE FOR OR OBLIGATED IN ANY MANNER TO PAY CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, COST OF SUBSTITUTE PRODUCTS AND PERSONAL INJURY OR PROPERTY DAMAGE, WHETHER SUCH CLAIM IS BASED ON CONTRACT OR TORT OR ANY OTHER THEORY OF LAW.

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BLUE SKY, shall be limited to the credit for service interruption for each separate period of interruption as described in the section on Availability of Service.

EXCEPT FOR THE FOREGOING, CUSTOMER WAIVES ANY RIGHT OF RECOVERY AGAINST BLUE SKY FOR ANY CLAIMS, DEMANDS, ACTIONS, LIABILITIES, LOSSES, COSTS OR EXPENSES (INCLUDING, WITHOUT LIMITATION, ATTORNEYS' FEES OR COSTS) ("**CLAIMS**") BY OR DUE TO THIRD PARTIES AND SUFFERED BY CUSTOMER, DIRECTLY OR INDIRECTLY RELATING TO OR ARISING FROM THE NEGLIGENCE OF BLUE SKY OR THE MANUFACTURE, DISTRIBUTION, SALE, USE OR INSTALLATION OF ANY PRODUCT OR THE PROVISION OF THE SERVICES. CUSTOMER SHALL INDEMNIFY, DEFEND AND HOLD HARMLESS BLUESKY AGAINST ANY AND ALL CLAIMS BY THIRD PARTIES RELATED TO OR ARISING FROM THE SALE OF THE PRODUCTS OR PROVISION OF THE SERVICES DESCRIBED HEREIN. The provisions of this section shall survive termination of services.

SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES OR LIMITS ON REMEDIES FOR BREACH; THEREFORE, THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. THIS CONTRACT SETS FORTH SPECIFIC LEGAL RIGHTS AND CUSTOMER MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

FREQUENTLY ASKED QUESTIONS

The following questions pertain only to the SkyLink device and Device Interface. Please see the SkyLink Cloud Services User Guide for questions related to the secure online portal.

If you are still unable to resolve your issue, please contact the Blue Sky Network support team and we will be happy to help!

Connectivity

1. Why can I not connect to the SkyLink WiFi?

- Verify that the WiFi SSID (located on the box or back panel of the device) matches the WiFi network shown on your personal device. If they match, try one (or all) of the following:
 - If typing in the WiFi password, use the number zero instead of the letter "O".
 - If you did not previously, use a phone or tablet to scan the QR code found on the label to automatically connect to the WiFi.
 - Switch your mobile device into airplane mode before connecting to the SkyLink WiFi.
 - If you used a mobile device, try using a tablet (or vice versa) to log in.

If you are still unable to connect to the SkyLink device's WiFi, please contact the Blue Sky Network support team for further assistance.

2. What are the cellular modem options? Can they be exchanged?

- Yes, Blue Sky Network can support any Key B M.2 cellular card with advanced notice. Currently, the cellular modem options are:
 - Quectel EM06-A (North America / Mexico)
 - Quectel EM06-B (Europe / Middle East / Africa / Asia Pacific / Brazil)
 - Quectel EM12G (Brazil)

3. Which WiFi frequencies are used for the SkyLink Data Gateway?

• The WiFi uses 2.4Ghz and 5Ghz; the channels depend on the regulatory domain selected (more information can be found in the user guide under General Settings > WiFi & Cellular). If using a more capable companion WiFi option, you will want to disable the Gateway WiFi.

4. I am not receiving incoming call notifications on SIP extensions.

• The SkyLink device has 2 incoming Iridium phone lines. It is possible that you are not receiving call notifications because the SIP extension you are using is not configured to receive incoming calls from the Iridium line you are calling.

In the SkyLink Device Interface:

- 1) Navigate to the Voice Extensions screen.
- 2) Click 'Edit' on your extension.
- 3) Ensure that both boxes in the Inbound Line(s) fields are ticked, then click 'Save.'

SkyLink	Ð		C) Logout
SIP Exten			
Edit Extensi	llsor ion	noma Daec	word ×
Extension:	510		
Inbound Line(s):	Line 1	Line 2	
Username:	510		
Password:	510		
		Cano	cel Save

Antennas / Cables / Power Sources

5. Why did my device not power on after I connected the power cable?

- Confirm that the correct cable is attached to the power port located on the left-hand side of the device's bottom panel. Your SkyLink kit comes with one of the following power adapters:
 - 12V Cigarette Lighter Adapter
 - o SkyLink DC Pigtail Harness
 - POE Injector (self-assembly kit)
 - AC/DC Power Supply (self-assembly kit)

After verifying the correct cable and port, disconnect and then re-apply the power cable into the port. Connect the adapter into the appropriate power source (e.g., a wall or vehicle outlet).

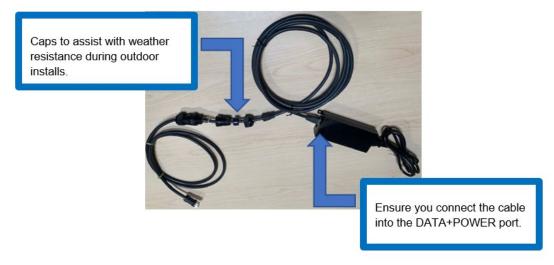
The power LED indicator located on the top panel of the device will show a steady blue light when the device is ready to use. For additional information, please see the SkyLink Installation Guide.

NOTE: If self-installing cellular and Iridium SIM cards, verify that they are in the correct holders. Additionally, ensure they are not placed in the micro SD slot also present in the connectivity port.

- 6. My kit came with a Power Over Ethernet (POE) power source. What is it and how do I use it?
 - Power over Ethernet (POE) is a technology that passes electric power to your device over an Ethernet cable, powering it without the need for a traditional AC power supply.

To use this technology, you will need the POE Injector (which adds power to a non-powered ethernet connection) included in your kit or a POE-enabled switch (which is a network switch that provides power to connected devices).

We support both common standards: regular POE (sometimes referred to as 802.3at) and POE+ (sometimes referred to as 802.3af).



7. Can I use an alternative cellular antenna?

- Yes. The SkyLink device has 3 antennas:
 - o 1 internal GPS
 - 1 internal LTE diversity
 - o 1 external LTE main

The LTE main antenna can be replaced with any proper LTE antenna that you wish to use.

8. Can I use the existing Iridium antenna installed in my building with my Data Gateway device?

- No, Certus antennas for SkyLink are required. The following are acceptable to use:
 - MARUWA (MHL-1621C)
 - High-Profile Maxtena (M1621HCT-HP)
 - Sensor Systems (S67-1575-414)
 - o SCAN (65020-000)
- 9. What is included in an RS232 cable kit?
 - The SkyLink RS232 cable kit comes with a DB9F connector and conforms to the RS232 standard pinout for a DB9. **Note**: RS232 cables for SkyLink are proprietary and available only from Blue Sky Network. Contact sales@blueskynetwork.com or your reseller to purchase.

10. I received a SkyLink DC Pigtail Harness. What are its specs?

• This is the cable you receive if you request the currently labeled 'SL100-IS, SkyLink 10' Power Interface Cable with QuickPosition (QPos).' The specs are as follows:

OPERATING PARAMETERS Electrical

- External power:
 - 10-34 VDC (12V nominal power)
 - o POE
- Wiring

Function	Color
+Vin	Brown
GND	Green
SOS	White

Device Management

11. How do I prioritize data routing to use GSM or SAT first?

 Navigate to the Connection Manager screen on the SkyLink Device Interface. Choose your desired configuration from the Data Routing drop-down menu and save your selection. Settings are applied immediately.

NOTE: Iridium QoS (also called Iridium secondary data flows) are not supported on Certus 100, therefore, BSN cannot offer per-stream priorities or VLANs over the Iridium link.

12. Where can I find the current SkyLink and satellite firmware versions?

 The Status screen on the SkyLink Device Interface has the unit's current hardware and software versions. 'SYN267 REV F' refers to the chipsets/hardware revision and '2.02-210627-0009' refers to the firmware revision/date/time. The Diagnostics screen contains the Certus 9770 modem's current version.

13. How can I manage a fleet of SkyLink devices?

• The SkyLink Cloud Services portal allows you to configure, monitor, and manage fleets of devices. Use the SkyLink Device Interface for local management of a particular device.

14. How do I set up my apps to low bandwidth?

• Navigate to the Settings page in the app and select the option to use less data. Please note that not all apps have this capability. On iPhone, 'Low Data Mode' is available on the WiFi Config screen for each WiFi network.

15. How can I optimize the use of my SIP phone apps (e.g., GS Wave, Linphone)?

Below are a few setup pointers for SIP phone apps:

iPhone/Android settings:

- Airplane mode
- Smartphone Settings > Wave Lite App > Enable 'Local Network' access
- Smartphone Settings > Wave Lite App > Disable 'Cellular Data'

GS Wave settings:

- 'WiFi only' mode enabled
- Account Name: 510 (510-516 available default)
- SIP Server: 192.168.111.1 (unless SkyLink Device Interface IP has been changed)
- SIP User ID: 510
- Authentication ID: 510
- Password: 510

Additional settings for other SIP phone apps (Linphone, etc.):

• Codecs (if setting is available): Enable – A-LAW, 722. Disable – U-LAW

TOC Box and Battery Pack

16. What is the battery performance of the SkyLink Battery Pack?

• The SkyLink Battery Pack has a run-time of up to 48 hours based on a typical 80/20 (standby/transmitting) duty cycle (specifications subject to change).

17. What is the battery performance of the SkyLink TOC BOX?

• The 2 batteries attached to the system provide up to 28 hours of continuous operation in normal mode and up to 10 hours in peak mode (specifications subject to change).

18. Is the SkyLink Battery Pack safe/approved for aviation carry-on luggage?

• Yes, the Battery Pack meets current <u>TSA requirements</u> for carry-on luggage.

Other

19. What is the safety distance between the Data Gateway and human interaction?

• To avoid exposure to antenna radiation, personnel should maintain a safe distance of 30 cm. (11.8 in.) minimum from the unit while it is in operation.

20. Why is there a billing discrepancy between the data usage seen on my SkyLink device versus my invoice?

• The SkyLink device's billing feature is only an approximation, similar to what you see on your cellphone versus a bill from your service provider.

21. Will my device overheat if left outside for too long?

• The SkyLink device operates normally in temperatures between -40°C - +70°C. Prolonged exposure to temperatures outside of this range may cause the device to lose functionality.

TECHNICAL SUPPORT

Blue Sky Network is committed to providing the highest level of service and support. If you have any questions or concerns, please feel free to contact us by email or phone; contact information is available at the bottom of this page. For self-help, please visit <u>https://support.blueskynetwork.com/</u>.

Thank you for choosing Blue Sky Network!



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